

REFUND POLICY

The Hamilton Sparta S. C. Refund Policy

In signing the hard copy of the registration form, parents must understand that they are agreeing to abide by all terms and conditions specified, including the refund policy.

However, in light of the number of requests we receive each season, some explanation of our policy may be helpful.

The principle behind our refund policy is to allow a reasonable period of time following registration for parents to withdraw "**with just cause**", while still safeguarding the long-term financial stability of the Club.

To give our parents a greater understanding of the implications of refunds, we would like to take this opportunity to briefly outline our cost structure.

Approximately 50 per cent of a competitive player's fee goes to the OSA, H&D, SRSL, HDMJCL in the form of team and player fees. These fees are set by the Associations and Leagues each season and make up a significant portion of the Club's fixed costs. Of the remaining 50 per cent, a large portion of a player's fees are spent on soccer equipment such as uniforms, balls, bags, tracksuits and other related items. There are also significant expenditures relating to field/gym rentals, Club administration, web site and advertising that must be covered by player fees. Like any community organization, we must take steps to ensure we will be here to serve our families well into the future.

It is also helpful for parents to understand that league and district registration fees, as well as other costs, must be paid well in advance of the start of the season. For this reason, it is extremely difficult – and in some cases impossible -- for us to issue refunds after these substantial bills have been paid.

The following is an explanation of the circumstances under which full or partial refunds will or will not be issued.

Note - Fees paid for district/OSA player registration and for ordered uniforms are non-recoverable by the club and, therefore, by the player.

Refund Policy Details

Outdoor Refunds - No refunds will be issued after June 30. Requests prior to June 30, "**for just cause, as deemed by the executive**" the Club will withhold a \$40.00 administration fee and the cost of the district registration fee for either mini, youth or senior "**and the cost of worn uniform items, unless a replacement player can be found to purchase these**".

Should a player request a refund due to season ending injury before June 30, Hamilton Sparta will deal with these type of requests on a individual basis. Requests for refunds must be submitted to the Club office only: hamiltonsparta@mountaincable.net

Indoor Refunds - No refunds will be issued for indoor

In providing this explanation, we hope to avoid any misunderstandings about our refund policy. The decision to issue refunds rests with the Club Executive.

Thank you for taking the time to understand our refund policy.
Hamilton Sparta Club Registrar